

SECTION F - SECURITY

General Note applicable Jan 2007 until further notice.

As at January 2007 the security at Wild Dog Estate consists of;

- **Berg Protection Services** – alarm response which monitors our workshop and storage areas. They also service us with 24 hr ambulance and air casavac services.
- **Mapogo Security** – deterrent and recovery services.

Once our main gatehouse has been built (target 2007) WDHOA will put in place its own guards who will man the entrance 24 hours a day. As units are built this service will be expanded and security personnel will increase accordingly. They will undertake foot and horse patrols as and when deemed appropriate by the security advisors of the Association.

A sophisticated computerised security access control system will be installed. “Intelligent Swipe Cards” will be the core of the system, whereby access to every part of the Estate will be controlled by the swipe cards. The computer system will be able to monitor entry and exit to the Estate and Villas. These cards will also act as “credit/debit cards” which eliminate substantially the need for cash on the Estate for goods, services and amenities.

Therefore some of the following clauses will only be applicable once the full security system is in place.

1. General

- 1.1. You are a Member of this Estate and therefore if you wish to enjoy a high level of security to be maintained then your utmost co-operation is essential. WDHOA requests that you, your family and all guests comply with all security requirements. Please report any suspicious or unlawful occurrence immediately to security.
- 1.2. At all times all security procedures (which may be amended periodically) shall be strictly adhered to by all persons on the Estate.
- 1.3. On application for an access card the applicant must produce an original identity document or passport.
- 1.4. If security determines that an access card is being used by the wrong person, the card will be immediately confiscated pending clearance by WDHOA.
- 1.5. Security is permitted to;
 - 1.5.1. stop any person on entry / exit to determine his/her identity
 - 1.5.2. search vehicles and personal belongings if deemed necessary
 - 1.5.3. detain any person on reasonable suspicion of having committed an offence, until a Senior Security Officer or Police officer deals with the matter.
- 1.6. Any abuse of guards or non-compliance with their instructions will not be tolerated and will be viewed in a very serious light by the WDHOA. This conduct will be deemed to constitute a Category 3 breach of the provisions of the Manual.
- 1.7. The control room and gatehouse are strictly out of bounds except to security personnel and other authorised persons.

2. *Access Cards*

- 2.1. Residents, Staff and other authorised personnel will be issued with “Intelligent Swipe Cards” and these cards will be used to access the Estate, and Villas. Every family member who may enter or leave the Estate must be issued with a card. Until such cards are issued the Association may make interim arrangements for security and access as they deem appropriate in the circumstances.
- 2.2. Each card is unique and only one will be issued per person. These cards are the method of identifying an individual and their authority to freely enter and exit the Estate. An access card may not be used by anyone other than the person the card was issued to and each owner shall be responsible for the safekeeping and proper use of his/her individual card and shall not permit the use thereof by unauthorised persons.
- 2.3. Access to and from the Estate must be made via card. Should the system fail, security will issue people with a temporary permit.
- 2.4. Different access levels will be allocated to each card. For example cleaning staff have totally different access levels to Owners etc.

3. *Visitors / Contractors*

- 3.1. All Members shall ensure that their visitors / contractors comply with all the rules and security procedures of the Estate.
- 3.2. All Visitors must report to the guardhouse and they will be issued with temporary access cards on payment of a deposit. This deposit will be refundable once the Visitor has exited the Estate and returned the card.
- 3.3. All Contractors have to be registered with WDHOA. To register they must complete the required induction program and sign the necessary contract with Wild Dog Estate. Any contractor that is not registered will not be allowed access to the Estate.
- 3.4. Registered contractors and all their staff are required to sign in at the guardhouse and obtain their cards. The Association may implement application processes and forms for this purpose, and require payment of a fee in order to process the said application. The Association may also require that a deposit be paid by a contractor for the issuing of a card, and the Owner who is responsible for the presence of the contractor shall pay a penalty for the loss of any such card, in addition to the deposit being forfeited.

4. *Emergency Evacuation*

- 4.1. The emergency evacuation congregation points are as follows:
 - Hotel Parking Area.
 - Workshop Area.
- 4.2. Please ensure that if evacuation is required, each person on the property has been evacuated to one of the congregation points.